

# U.S. MISSION

# Vacancy Announcement Riyadh – Jeddah - Dhahran

10-118 VACANCY ANNOUNCEMENT - JEDDAH 12/04/2010

OPEN TO	All Interested Applicants
POSITION	Computer Assistant (LAN), FSN-08 Position # 100199
OPENING DATE	Saturday, December 04, 2010
CLOSING DATE	Saturday, December 18, 2010
WORK HOURS	Full-time; 40 hours/week
SALARY	*Ordinarily Resident: Position grade: FSN-08, SR.77,702 (Annual basic salary excluding eligible allowances).
	*Not Ordinarily Resident (NOR): Position grade: FP-06 US\$44,737Grade determination will be approved by WashingtonU. S. Federal and State taxes will be deducted from the salary.
NOTE	THE ACTUAL HIRING FOR THIS POSITION WILL BE CONTINGENT UPON AVAILABILITY OF FUNDS

NOTE: ALL ORDINARILY RESIDENT APPLICANTS MUST HAVE THE REQUIRED TRANSFERABLE WORK PERMIT AND/OR RESIDENCY PERMIT IN ORDER TO BE ELIGIBLE FOR CONSIDERATION. ONCE SELECTED, A WRITTEN NOTE FROM THE CURRENT EMPLOYER/ SPONSOR CONFIRMING THE RELEASE WILL BE REQUIRED BEFORE HIRING IS EFFECTED.

#### **BASIC FUNCTION OF POSITION**

The incumbent serves as backup Systems Manager in his absence. The incumbent operates, maintains, and assists the Opennet Systems Manager in the management of the unclassified local area network (LAN) which includes all Opennet Servers, Workstations, LAN/WAN devices, Operating Systems, Microsoft and Corporate applications, Consular Affairs systems, databases and application, Local LAN fiber optic backbone and Ethernet network connections, and Consulate Tail Circuit to the New Consulate Compound (NCC).

The incumbent is responsible for installing and terminating Ethernet LAN cables and configuring CISCO switches to provide LAN connectivity. The position is also responsible for installing, configuring and maintaining all Internet computers associated with the Consulate per Department of State security guidelines. The incumbent provides assistance in various administrative functions related to the planning of network growth, deployment of security updates, software updates, monitoring and maintaining site's health and creating and updating standard operating procedures (SOP) for Information Systems Center (ISC) operations.

# **QUALIFICATIONS REQUIRED**

NOTE: All applicants must address each selection criterion detailed below with specific and comprehensive information supporting each item.

- 1. <u>Education</u>: Completion of Higher Secondary School is required. MCSE (Microsoft Certified Systems Engineer) certification on Window 2003 track or above with Exchange and SQL is required. CCNA (Cisco Certified Network Associate) certification is required.
- 2. **Experience**: At least three to four years of progressively responsible experience primarily of a technical computer and local area networking nature. The incumbent prior work history should demonstrate experience in LAN systems including Ethernet cabling, CISO switch configurations and managing Windows network environment.
- 3. Language Requirements: Level IV (fluent) written and spoken English is required.
- 4. <u>Knowledge/Other Criteria</u>: Must have a thorough understanding of LAN administration in Microsoft windows 2003 Server Operating Systems and Exchange Server as well as strong background in microcomputer basics. Experience in installing PC components, NICs, Network Printers, and network Ethernet cabling is required.
- 5. Other Skills: Must have a valid Saudi driving license. Should be able to lift and move heavy items like workstations and printers up to 50 Kilograms. Ability to install and terminate Ethernet Cables is required. Interpersonal skills and ability to work in a service oriented position.

# **SELECTION PROCESS**

When equally qualified, US citizen Eligible Family Members (AEFMs) and U.S. Veterans will be given preference. Therefore, it is essential that the candidates address the required qualifications above in the application.

# **ADDITIONAL SELECTION CRITERIA**

- 1. Management will consider nepotism/conflict of interest, budget, and residency status in determining successful candidacy.
- 2. Current employees serving a probationary period are not eligible to apply.
- 3. Current Ordinarily Resident employees with an Overall Summary Rating of Needs Improvement or Unsatisfactory on their most recent Employee Performance Report are not eligible to apply.
- 4. Currently employed U.S. Citizen EFMs who hold a Family Member Appointment (FMA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment.
- 5. Currently employed NORs hired under a Personal Services Agreement (PSA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment unless currently hired into a position with a When Actually Employed (WAE) work schedule.

#### TO APPLY

Interested applicants for this position <u>must</u> submit the following or the applications will not be considered:

- 1. Application for U.S. Federal Employment (DS-174);
- 2. A current resume or curriculum vitae;
- 3. Candidates who claim U.S. Veterans preference must provide a copy of their Form DD-214 with their application;
- 4. A clear copy of valid Saudi residence/work permit;
- 5. Any other documentation (e.g. copy of valid work permit, essays, certificates, awards, copies of degrees earned) that addresses the qualifications requirements of the position as listed above.

#### **SUBMIT APPLICATION TO**

In person: Front Gate, U.S. Consulate General, Jeddah or

By mail: Human Resources Office, Jeddah

P. O. Box 149, Jeddah 21411 By e-mail: JeddahHR@state.gov

FAX: 02-669-3075

### POINT OF CONTACT

Human Resources Office Telephone: 02-667-0080

# **DEFINITIONS\***

- 1. U.S. Citizen Eligible Family Member (USEFM): For purposes of receiving a preference in hiring for a qualified position, an EFM who meets the following criteria:
  - US citizen:
  - EFM (see above) at least 18 years old; and,
  - Listed on the travel orders of a direct-hire Foreign, Civil, or uniformed service member assigned to or stationed abroad with a USG agency that is under COM authority; or at an office of the American Institute in Taiwan; and either:
    - 1. Resides at the sponsoring employee's or uniformed service member's post of assignment abroad or at an office of the American Institute in Taiwan; or
    - 2. Resides at an Involuntary Separate Maintenance Allowance (ISMA) location authorized under 3 FAM 3232.2.
  - Is resident at the sponsoring employee's or uniform service member's post of assignment abroad, approved safe haven abroad, or alternate safe haven abroad; and
  - Does not receive a USG annuity or pension based on a career in the US Civil; Foreign, or uniform services.
- **2. EFM:** An individual related to a U.S. Government employee in one of the following ways:
  - Spouse;
  - Child, who is unmarried and under 21 years of age or, regardless of age, is incapable of self-support. The term shall include, in addition to natural offspring, stepchildren and adopted children and those under legal guardianship of the employee or the spouse when such children are expected to be under such legal guardianship until they reach 21 years of age and when dependent upon and normally residing with the guardian;

- Parent (including stepparents and legally adoptive parents) of the employee or of the spouse, when such parent is at least 51 percent dependent on the employee for support;
- Sister or brother (including stepsisters and stepbrothers, or adoptive sisters or brothers) of the employee, or of the spouse, when such sibling is at least 51 percent dependent on the employee for support, unmarried, and under 21 years of age, or regardless of age, incapable of self-support.
- **3. Member of Household (MOH):** An individual who accompanies a direct-hire Foreign, Civil, or uniformed service member permanently assigned or stationed at a U.S. Foreign Service post or establishment abroad, or at an office of the American Institute in Taiwan. A MOH is:
  - Not an EFM; and,
  - Not on the travel orders of the sponsoring employee; and,
  - Has been officially declared by the sponsoring USG employee to the COM as part of his/her household.

A MOH is under COM authority and may include a parent, unmarried partner, and other relative or adult child who falls outside the Department's current legal and statutory definition of family member. A MOH does not have to be a U.S. Citizen.

- **4. Not Ordinarily Resident (NOR):** An individual who:
  - Is <u>not</u> a citizen of the host country; and,
  - Does not ordinarily reside (*OR*, see below) in the host country; and,
  - Is not subject to host country employment and tax laws; and,
  - Has a U.S. Social Security Number (SSN).

NOR employees are compensated under a GS or FS salary schedule, not under the LCP.

- **5. AEFM** (**Appointment Eligible Family Member**): A type of EFM that is eligible for direct hire employment on either a Family Member Appointment (FMA) or Temporary Appointment (TEMP) provided s/he meets all of the following criteria:
  - -- U.S. citizen:
  - -- Spouse or dependent who is at least age 18;
  - -- Listed on the travel orders of a Foreign or Civil Service or uniformed service member permanently assigned to or stationed at a US Foreign Service post or establishment abroad with a USG agency that is under COM authority;
  - -- Is resident at the sponsoring employee's or uniform service member's post of assignment abroad, approved safe haven abroad, or alternate safe haven abroad; and
  - -- Does not receive a USG annuity or pension based on a career in the US Civil; Foreign, or uniform services.
- **6. Ordinarily Resident (OR):** A Foreign National or U.S. citizen who:
  - Is locally resident; and,

- Has legal, permanent resident status within the host country; and,
- Is subject to host country employment and tax laws.

EFMs without U.S. Social Security Numbers are also OR. All OR employees, including U.S. citizens, are compensated in accordance with the LCP.

# **CLOSING DATE: COB SATURDAY, DECEMBER 18, 2010**

PLEASE NOTE THAT SHORT LISTING AND INTERVIEWS ARE NORMALLY COMPLETED WITHIN FOUR WEEKS OF THE CLOSING DATE. PLEASE ASSUME THAT YOUR APPLICATION HAS BEEN UNSUCCESSFUL IF YOU HAVE NOT HEARD FROM US WITHIN FOUR WEEKS OF THE CLOSING DATE.

The US Mission in Saudi Arabia provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.

The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.